

## **Terms & Conditions — Member Communications**

Last updated: 6 March 2026

### **Introduction**

These Terms & Conditions ("Terms" or "Agreement") govern your subscription to the Strathburn Hotel (the "Hotel") member communications and offers (the "Service"). By subscribing to the Hotel's newsletter or member communications you confirm that you have read, understood, and agree to these Terms.

### **Who we are**

Compass Hospitality, C/O Edwards Veeder (Uk) Limited, Ground Floor, 4 Broadgate, Broadway Business Park, Chadderton, Oldham, England, OL9 9XA.contact. [sales@compasshospitality.com](mailto:sales@compasshospitality.com)

### **What you are signing up for**

When you subscribe, you will receive promotional emails, offers, news and members-only rates related to the Hotel. The frequency of communications may vary. You will receive one initial confirmation email after signing up.

### **Consent & Opt-in**

By ticking the checkbox on the sign-up form you give explicit consent to receive marketing communications by email. You may withdraw your consent at any time by clicking the unsubscribe link at the bottom of any email or by contacting us at the email address above.

### **Privacy & Data**

We process personal data in accordance with our [Privacy Policy](#). We only collect personal data necessary to deliver the Service (such as your name and email address). We do not sell your data to third parties. Where we use third-party mailing platforms (for example Mailchimp, MailerLite or similar) your data will be stored and processed by those providers under their terms — copies of the provider's terms and data transfer details are available from us on request.

### **Subscription Confirmation**

After signing up, you may receive a confirmation or double-opt-in email (depending on the system). The Hotel reserves the right to refuse or remove subscribers from the mailing list for legitimate reasons, including repeated email bounces or suspected abuse.

### **Unsubscribe**

You can unsubscribe at any time using the link in the footer of our emails or by contacting us. Unsubscribing only stops marketing emails; transactional emails (e.g. booking confirmations) will continue if you have an active booking or account with the Hotel.

### **Third-party links and offers**

Occasionally our emails may include links to third-party websites, partners or offers. These are provided for convenience and do not imply endorsement by the Hotel. The Hotel is not responsible for the content, privacy practices, or terms of any third-party sites.

### **Limitation of liability**

To the fullest extent permitted by law, the Hotel will not be liable for any indirect, incidental, or consequential loss arising from your subscription to or use of the Service.

### **Changes to these Terms**

We may update these Terms from time to time. When we do, we will publish the updated Terms on this page with a revised "Last updated" date. Continued use of the Service after changes constitutes acceptance of the updated Terms.

### **Governing law**

These Terms are governed by the laws of Scotland, United Kingdom. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the Scottish courts.

### **Contact**

If you have questions about these Terms, contact us at [sales@compasshospitality.com](mailto:sales@compasshospitality.com).

© Compass Hospitality. All rights reserved.